SEAN MICHAEL SHAW, ESQ.
INSURANCE CONSUMER ADVOCATE

CLAIMS DISPUTE RESOLUTION ROUNDTABLE

November 18, 2009
9:00 am – 4:00 pm

House Office Building, Committee Room 404
The Capitol, Tallahassee, Florida
Conference Call-in Number: 1-888-808-6959 Code: 4132880
WFSU Florida Channel http://www.wfsu.org/tfc/

AGENDA

Welcome and Introductions	**Sean M. Shaw, Esquire** Insurance Consumer Advocate
Opening Statement	**Sean M. Shaw, Esquire**
Florida Building Commission	**Rick Dixon, Director** Florida Building Commission Department of Community Affairs
Education: Contractors	**Tim Vaccaro, Division Director** Division of Professionals and **G.W. Harrell, Executive Director** Construction Industry Licensing Board Department of Business & Professional Regulation
Mortgage Bankers Association of Florida	**Jay Ralstin, Chairman** (2009-2010) Mortgage Political Action Committee
Appraisal Process	**David Bierman, Esquire** Insurance Appraisal & Umpire Association, Inc.
Education: Insurance Adjusters	**Matt Tamplin, Bureau Chief** Bureau of Licensing Division of Agent & Agency Services Department of Financial Services
Lunch	
Public Comments	**Sean M. Shaw, Esquire**
Break	
Roundtable Discussion	**Sean M. Shaw, Esquire**
Closing Remarks	**Sean M. Shaw, Esquire**